



# Giving and Receiving Feedback

## Development Burst

### Course Content

This development burst looks consider cultural competency which can be defined as the ability to inter-act effectively with people from different cultural backgrounds, that is, practitioners and organisations implementing the policies, knowledge and skills to meet the needs of the diverse people they serve.

### Target Audience

This session is aimed at all staff looking to learn new skills and develop in their current job role.

### Course Delivery

This course will be delivered face to face in a classroom.

### Booking Instructions

To book yourself onto this course, please [click here](#)

If you are unable to book on yourself, please contact your relevant site.

Luton – [trainingbookings@ldh.nhs.uk](mailto:trainingbookings@ldh.nhs.uk)

Bedford – [educationcentrebookings@bedfordhospital.nhs.uk](mailto:educationcentrebookings@bedfordhospital.nhs.uk)



Date	Time	Venue
Wednesday 8 <sup>th</sup> May 2024	13:30 – 15:00	Training Room A Bedford Borough Hall
Tuesday 10 <sup>th</sup> September 2024	13:30 – 15:00	Training Room B Bedford Borough Hall
Wednesday 11 <sup>th</sup> December 2024	13:30 – 15:00	Training Room C Bedford Borough Hall