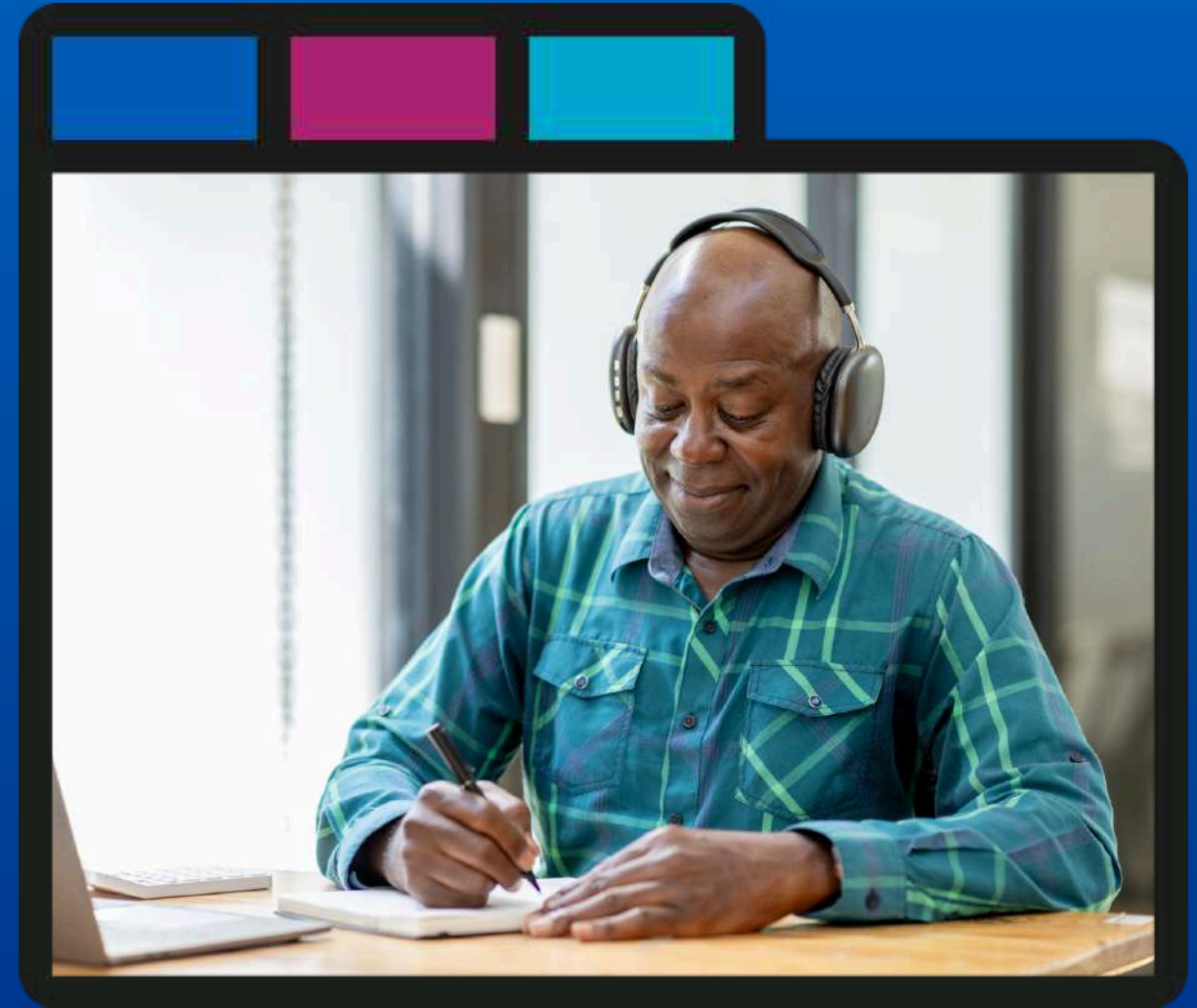


# Membership webinars 2024-25

**Free upcoming webinars for all staff  
who are members of NHS Elect**



# Upcoming webinars

Here are our upcoming online webinars. We can also deliver training on a range of other subjects, so please get in touch if the topic you would like us to deliver is not listed. Times and dates below are subject to change.



## May 2024

| Webinar   | Date     | Time    | Duration |
|---|----------|---------|----------|
| 'Confident and Killing it' - by Tiwalola Ogunlesi | 1st May  | 11.00am | 1 hour   |
| Human Factors Advanced                            | 2nd May  | 11.00am | 90 mins  |
| Career Planning                                   | 7th May  | 2.30pm  | 1 hour   |
| Compassionate Leadership                          | 8th May  | 9.30am  | 1 hour   |
| Project Management Advanced                       | 9th May  | 10.00am | 2 hours  |
| Interview Skills for Interviewees                 | 14th May | 2.30pm  | 1 hour   |
| What is Lean Thinking?                            | 17th May | 1.30pm  | 90 mins  |
| Supporting your Team to do Improvement            | 20th May | 11.30am | 1 hour   |
| Negotiation                                       | 20th May | 2.00pm  | 90 mins  |
| Service User Engagement                           | 22nd May | 10.00am | 2 hours  |
| Driver Diagrams in Quality Improvement            | 23rd May | 9.30am  | 1 hour   |
| Uncertainty Experts                               | 23rd May | 2.30pm  | 1 hour   |

## June 2024

| Webinar   | Date      | Time    | Duration   |
|---|-----------|---------|------------|
| Personal Branding   | 3rd June  | 2.00pm  | 1 hour     |
| Chairing a Meeting  | 4th June  | 10.00am | 1 hour     |
| Interview Skills for Interviewers   | 6th June  | 2.00pm  | 1 hour     |
| Teaming and Psychological Safety  | 7th June  | 9.30am  | 1 hour     |
| Writing an Effective Business Case  | 10th June | 2.00pm  | 2 hours    |
| Difficult Conversations   | 11th June | 9.30am  | 1 hour     |
| Presenting Data Effectively   | 11th June | 1.00pm  | 1 hour     |
| Strategy for Beginners  | 17th June | 2.00pm  | 2 hours    |
| Presenting with Confidence  | 18th June | 2.00pm  | 90 minutes |
| Flow 1: Introduction to Demand and Capacity   | 20th June | 1.30pm  | 2 hours    |
| Report Writing  | 27th June | 10.30am | 90 minutes |
| 7 Steps to Measurement for Improvement  | 27th June | 2.00pm  | 1 hour     |
| Intro to Process Mapping  | 28th June | 9.30am  | 90 minutes |
| NHS Impact the First Year - How sites are getting on implementing and some practical examples | 28th June | 1.00pm  | 90 minutes |

## Upcoming webinars: July - August 2024

Here are our upcoming online webinars. We can also deliver training on a range of other subjects, so please get in touch if the topic you would like us to deliver is not listed. Times and dates below are subject to change.



### July 2024

| Webinar  | Date      | Time    | Duration  |
|--|-----------|---------|-----------|
| If Disney ran your hospital..... by Fred Lee     | 1st July  | 11.00am | 1 hour    |
| Effective Communication for Teams                | 1st July  | 2.30pm  | 1 hour    |
| Time Management                                  | 2nd July  | 2.00pm  | 1 hour    |
| Minute Taking                                    | 3rd July  | 2.00pm  | 1 hour    |
| Finance for Non-Finance People                   | 4th July  | 9.30am  | 90 mins   |
| Inclusive Leadership                             | 9th July  | 10.00am | 1 hour    |
| Growing your Social Media Following              | 10th July | 10.00am | 1 hour    |
| QI Network                                       | 11th July | 9.30am  | 2.5 hours |
| Flow 2: How to Reduce Waits and Delays           | 11th July | 2.00pm  | 2 hours   |
| Creativity and PDSAs                             | 12th July | 9.30am  | 1 hour    |
| Confidence and Assertiveness                     | 16th July | 10.00am | 90 mins   |
| Resilient People and Compassionate Organisations | 17th July | 2.30pm  | 1 hour    |
| Flow 3: Capacity Planning                        | 18th July | 10.00am | 75 mins   |

### August 2024

| Webinar  | Date        | Time    | Duration |
|--|-------------|---------|----------|
| Developing a Flexible Approach to your Leadership Behaviours | 7th August  | 2.30pm  | 1 hour   |
| Compassionate Conversations                                  | 9th August  | 10.00am | 1 hour   |
| Maximising the Impact of your CV                             | 13th August | 10.30am | 1 hour   |
| Returning to or Starting an Academic Course or Studies       | 15th August | 2.00pm  | 1 hour   |
| Compassionate Leadership                                     | 20th August | 2.30pm  | 1 hour   |
| Radical Candour  | 21st August | 10.00am | 1 hour   |
| Interview Skills for Interviewees                            | 29th August | 2.30pm  | 1 hour   |

To find out more or book any of these webinars, please visit our website: <https://nhselect.nhs.uk/events>

## Upcoming webinars: September - October 2024

Here are our upcoming online webinars. We can also deliver training on a range of other subjects, so please get in touch if the topic you would like us to deliver is not listed. Times and dates below are subject to change.



### September 2024

| Webinar                              | Date           | Time    | Duration |
|--------------------------------------|----------------|---------|----------|
| Writing an Effective Business Case   | 3rd September  | 10.00am | 2 hours  |
| Interview Skills for Interviewers    | 4th September  | 11.00am | 1 hour   |
| Human Factors Introductory           | 5th September  | 2.00pm  | 90 mins  |
| Leadership: Managing Self            | 10th September | 2.30pm  | 1 hour   |
| Project Management - Foundation      | 17th September | 9.30am  | 2 hours  |
| Leadership: Managing Teams           | 18th September | 2.30pm  | 1 hour   |
| Appraisals                           | 19th September | 2.00pm  | 90 mins  |
| Leadership: Managing Task            | 27th September | 10.00am | 1 hour   |
| Nudge: The Subtle Art of Influencing | 30th September | 2.00pm  | 90 mins  |

### October 2024

| Webinar  | Date         | Time    | Duration |
|--|--------------|---------|----------|
| Personal Branding                                    | 1st October  | 10.00am | 1 hour   |
| Career Planning                                      | 1st October  | 2.00pm  | 1 hour   |
| Effective Writing                                    | 4th October  | 10.00am | 90 mins  |
| Leadership: Telling Powerful Stories                 | 7th October  | 2.00pm  | 1 hour   |
| Confidence and Assertiveness                         | 10th October | 2.00pm  | 90 mins  |
| Online Facilitation                                  | 17th October | 10.00am | 2 hours  |
| Human Factors Advanced                               | 17th October | 2.00pm  | 90 mins  |
| NHS Impact - How to develop a culture of improvement | 18th October | 1.00pm  | 90 mins  |
| Project Management Advanced                          | 21st October | 1.30pm  | 2 hours  |
| Getting Started with your QI Journey                 | 28th October | 10.30am | 1 hour   |
| Measurement for Managers                             | 31st October | 10.00am | 1 hour   |
| Driver Diagrams                                      | 31st October | 1.30pm  | 1 hour   |

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## Upcoming webinars: November - December 2024

Here are our upcoming online webinars. We can also deliver training on a range of other subjects, so please get in touch if the topic you would like us to deliver is not listed. Times and dates below are subject to change.



### November 2024

| Webinar                                     | Date          | Time    | Duration  |
|---|---------------|---------|-----------|
| QI Network                                  | 5th November  | 9.30am  | 2.5 hours |
| Minute Taking                               | 7th November  | 2.00pm  | 1 hour    |
| Report Writing                              | 12th November | 2.00pm  | 90 mins   |
| Diagnosing the Problem                      | 14th November | 9.30am  | 1 hour    |
| Supporting your Team to do Improvements     | 18th November | 2.30pm  | 1 hour    |
| Running your Own Goldfish Bowl              | 20th November | 10.00am | 90 mins   |
| Service User Engagement                     | 20th November | 1.30pm  | 2 hours   |
| Flow 1: Introduction to Demand and Capacity | 21st November | 9.30am  | 2 hours   |
| Chairing a Meeting                          | 27th November | 2.00pm  | 1 hour    |
| What is Lean Thinking?                      | 28th November | 1.30pm  | 90 mins   |

### December 2024

| Webinar                                | Date          | Time    | Duration |
|--|---------------|---------|----------|
| Inclusive Leadership                   | 3rd December  | 10.00am | 1 hour   |
| Flow 2: How to Reduce Waits and Delays | 5th December  | 10.00am | 2 hours  |
| Negotiation                            | 5th December  | 2.00pm  | 90 mins  |
| Teaming and Psychological Safety       | 6th December  | 9.30am  | 1 hour   |
| Strategy for Beginners                 | 9th December  | 2.00pm  | 2 hours  |
| Compassionate Conversations            | 10th December | 2.30pm  | 1 hour   |
| Flow 3: Capacity Planning              | 12th December | 9.30am  | 75 mins  |
| Introduction to Process Mapping        | 12th December | 1.30pm  | 90 mins  |

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## Upcoming webinars: January - February 2025

Here are our upcoming online webinars. We can also deliver training on a range of other subjects, so please get in touch if the topic you would like us to deliver is not listed. Times and dates below are subject to change.



### January 2025

| Webinar  | Date         | Time    | Duration |
|--|--------------|---------|----------|
| Compassionate Leadership                         | 7th January  | 10.00am | 1 hour   |
| Presenting with Confidence                       | 9th January  | 10.00am | 90 mins  |
| Nudge: The Subtle Art of Influencing             | 13th January | 2.00pm  | 2 hours  |
| Growing your Social Media Following              | 15th January | 10.00am | 1 hour   |
| Interview Skills for Interviewees                | 16th January | 10.00am | 1 hour   |
| Using Data to Tell your Story                    | 20th January | 2.00pm  | 1 hour   |
| Creativity and PDSAs                             | 21st January | 9.30am  | 1 hour   |
| Project Management Foundation                    | 23rd January | 2.00pm  | 2 hours  |
| Effective Communication for Teams                | 24th January | 10.00am | 1 hour   |
| Maximising the Impact of your CV                 | 28th January | 2.00pm  | 1 hour   |
| Resilient People and Compassionate Organisations | 29th January | 10.00am | 1 hour   |

### February 2025

| Webinar   | Date          | Time    | Duration |
|---|---------------|---------|----------|
| Report writing  | 4th February  | 2.30pm  | 90 mins  |
| Making Sense of the NHS   | 5th February  | 9.30am  | 1 hour   |
| Developing a Flexible Approach to your Leadership Behaviours            | 7th February  | 10.00am | 1 hour   |
| NHS Impact - Working across Systems to develop QI culture and processes | 7th February  | 1.00pm  | 1 hour   |
| Career Planning   | 17th February | 2.00pm  | 1 hour   |
| Radical Candour   | 18th February | 9.30am  | 1 hour   |
| Difficult Conversations   | 20th February | 10.00am | 1 hour   |
| Interview Skills for Interviewers                                       | 26th February | 2.00pm  | 1 hour   |
| Project Management Advanced   | 27th February | 2.00pm  | 2 hours  |

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## Upcoming webinars: March 2025

Here are our upcoming online webinars. We can also deliver training on a range of other subjects, so please get in touch if the topic you would like us to deliver is not listed. Times and dates below are subject to change.



### March 2025

| Webinar                              | Date       | Time    | Duration |
|--------------------------------------|------------|---------|----------|
| Chairing a Meeting                   | 6th March  | 10.30am | 1 hour   |
| Leadership: Managing Self            | 7th March  | 9.30am  | 1 hour   |
| Effective Writing                    | 10th March | 2.00pm  | 90 mins  |
| Leadership: Managing Teams           | 13th March | 9.30am  | 1 hour   |
| Leadership: Managing Task            | 20th March | 2.30pm  | 1 hour   |
| Minute Taking                        | 25th March | 10.00am | 1 hour   |
| Leadership: Telling Powerful Stories | 27th March | 2.00pm  | 1 hour   |



To find out more or book any of these webinars, please visit our website: <https://nhselect.nhs.uk/events>

# Online courses

We have a popular library of online courses on our website, many of which are free to access for all staff at member organisations.

More than 15,000 people took part in one of our online courses in 2023/24.



## Courses available to all members

Here are some examples of the courses available to all staff at member organisations:

- Introduction to quality improvement
- Mentoring
- Online facilitation
- Measurement for improvement
- Experience Based Design (EBD)
- Social media
- Report writing
- Minute taking



Self-directed and completed at your own pace



Split into bite-sized modules



Each course takes 3-6 hours to complete

Our online courses are available to access via the online course section of our website. We plan to make more courses freely available over the coming year so please look there frequently. [Access courses](#)





# Get in touch

NHS Elect  
LABS Hogarth House  
136 High Holborn  
London  
WC1V 6PX

 020 3925 4851

 admin@nhselect.org.uk

 @NHSElect

