



Conflict Resolution Breakaway Techniques Level 2

Course Content

This course aims to provide practical, effective Conflict Management and Breakaway Techniques to Frontline NHS staff and Professionals, whose work brings them into direct contact with members of the public during the course of their everyday duties. It looks at dealing with people who are either responsible, or not, for their behaviours, by providing safe, effective physical Breakaway Techniques based upon the level of threat posed in conflict situations that become physical when non-physical techniques break down.

Target Audience

Frontline NHS staff and professionals and anyone whose work brings them into direct contact with members of the public during the course of their everyday duties.

Course Delivery

An online course through Microsoft Teams with video and virtual presentation

Pre-course Requirements

You should have completed the Conflict Resolution LEVEL 1 (National Syllabus) Course within the past 3 years.

Booking Instructions

To book yourself onto the course, please [click here](#)

If you are unable to book on yourself, please contact your relevant site

Luton – trainingbookings@ldh.nhs.uk

Bedford – educationcentrebookings@bedfordhospital.nhs.uk

Date	Time	Venue
Thursday 13 th April 2023	09:30 – 12:30 13:30 – 16:30	Microsoft Teams
Friday 12 th May 2023	09:30 – 12:30 13:30 – 16:30	Microsoft Teams
Friday 9 th June 2023	09:30 – 12:30 13:30 – 16:30	Microsoft Teams
Friday 14 th July 2023	09:30 – 12:30 13:30 – 16:30	Microsoft Teams
Friday 11 th August 2023	09:30 – 12:30 13:30 – 16:30	Microsoft Teams
Friday 8 th September 2023	09:30 – 12:30 13:30 – 16:30	Microsoft Teams
Thursday 12 th October 2023	09:30 – 12:30 13:30 – 16:30	Microsoft Teams
Friday 10 th November 2023	09:30 – 12:30 13:30 – 16:30	Microsoft Teams
Friday 15 th December 2023	09:30 – 12:30 13:30 – 16:30	Microsoft Teams